## **PRIVACY POLICY**

Effective date: 05/25/2023

## 1. Introduction

Welcome to Klamath Forest.

Klamath Forest ("us", "we", or "our") operates https://www.klamathforest.com (hereinafter referred to as "Service"). Klamath Forest can be reached at moreinfo@fwforestry.com if you have questions regarding this Privacy Policy.

Our Privacy Policy (the "agreement") governs your visit to https://www.klamathforest.com, and explains how we collect, safeguard, and disclose information that results from your use of our Service.

We use your data to provide and improve the Service. By using the Service, you agree to the collection and use of information in accordance with this agreement.

## 2. <u>Definitions</u>

**SERVICE** means the https://www.klamathforest.com website operated by Klamath Forest.

**PERSONAL DATA** means data about an individual that can, direct or indirectly, alone or in combination with other data, be used to identify that individual.

**USAGE DATA** is data collected automatically either generated by the use of the Service or from Service infrastructure itself (for example, the duration of a page visit).

**COOKIES** are small text files that we store on your browser or the memory storage of your device. Cookies contain information that is transferred to your device's storage. Cookies allow websites and apps to recognize your device and preferences, and provide information to the owners of websites and apps, which can be used to improve your online experience

**DATA CONTROLLER** means a natural or legal person who (either alone or jointly or in common with other persons) determines the purposes for which and the manner in which any personal data are, or are to be, processed. For the purpose of this Privacy Policy, we are a Data Controller of your data.

**DATA PROCESSORS (OR SERVICE PROVIDERS)** means any natural or legal person who processes the data on behalf of the Data Controller. We may use the services of various Service Providers in order to process your data more effectively.

**DATA SUBJECT** is any individual who is the subject of Personal Data.

**THE USER** is the individual using our Service. The User corresponds to the Data Subject, who is the subject of Personal Data.

## 3. Information Collection and Use

We collect several different types of information for various purposes to provide and improve our Service to you.

## 4. Types of Data Collected

#### Personal Data

While using our Service, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you ("Personal Data"). Personally identifiable information may include, but is not limited to:

- (a) Email address
- (b) First name and last name
- (c) Phone number
- (d) Address, State, Province, ZIP/Postal code, City
- (e) Location data
- (f) Usage Data

## **Usage Data**

We may also collect information that your browser sends whenever you visit our Service or when you access the Service by or through a mobile device, information about your device or browser, and about when and how you access the Service ("**Usage Data**"). Usage Data is stored and used in aggregate form.

This Usage Data may include information such as your computer's Internet Protocol address (e.g. IP address), browser type, browser version, the pages of our Service that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

When you access the Service with a mobile device, this Usage Data may include information such as the type of mobile device you use, your mobile device unique ID, the IP address of your mobile device, your mobile operating system, the type of mobile Internet browser you use, unique device identifiers and other diagnostic data.

#### **Location Data**

As discussed below, the Service uses Google Analytics. Google Analytics may use the IP address of the device through which you access the Service to determine the location from which you are accessing the Service. For more information on Google Analytics, and links to Google's own terms regarding Google Analytics, please see Section 13, Analytics, below. We use this data to provide features of our Service, to improve and customize our Service.

You can enable or disable location services when you use our Service at any time by way of your device settings.

## **Tracking Cookies Data**

We use Cookies and similar tracking technologies, such as beacons, tags and scripts, to track the activity on our Service and improve and analyze the Service.

You can instruct your browser to refuse all Cookies or to indicate when a Cookie is being sent. However, if you do not accept Cookies, you may not be able to use some portions of our Service.

Examples of Cookies we use:

- (a) Session Cookies: We use Session Cookies to operate our Service. Session Cookies are temporary Cookies that are deleted as soon as your session on the Service ends. New Session Cookies will be deployed the next time you begin a session.
- (b) **Preference Cookies:** We use Preference Cookies to remember your preferences and various settings.
- (c) **Security Cookies:** We use Security Cookies for security purposes.
- (d) **Advertising Cookies:** Advertising Cookies are used to serve you with advertisements that may be relevant to you and your interests.

## 5. Use of Data

Klamath Forest uses the collected data for various purposes:

- (a) to provide and maintain our Service;
- (b) to notify you about changes to our Service;
- (c) to provide customer support;
- (d) to gather analysis or valuable information so that we can improve our Service;
- (e) to monitor the usage of our Service;
- (f) to detect, prevent and address technical issues;
- (g) to fulfill any other purpose for which you provide it;
- (h) to provide you with news, special offers and general information about other goods, services and events which we offer that are similar to those that you have already purchased or enquired about unless you have opted not to receive such information;
- (i) in any other way we may describe when you provide the information;
- (j) for any other purpose with your consent.

## 6. Retention of Data

We will retain your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use your Personal Data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.

We will also retain Usage Data for internal analysis purposes. Usage Data is generally retained for a shorter period, except when this data is used to strengthen the security or to improve the functionality of our Service, or we are legally obligated to retain this data for longer time periods.

## 7. Transfer of Data

Your information, including Personal Data, may be transferred to – and maintained on – computers located outside of your state, province, country or other governmental jurisdiction where the data protection laws may differ from those of your jurisdiction.

If you are located outside United States and choose to provide information to us, please note that we transfer the data, including Personal Data, to United States and process it there.

Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that transfer.

Klamath Forest will take all the steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy and no transfer of your Personal Data will take place to an organization or a country unless there are adequate controls in place including the security of your data and other personal information.

## 8. Disclosure of Data

We may disclose personal information that we collect, or you provide:

#### (a) Disclosure for Law Enforcement.

Under certain circumstances, we may be required to disclose your Personal Data if required to do so by law or in response to valid requests by public authorities.

#### (b) Business Transaction.

If we or our subsidiaries are involved in a merger, acquisition or asset sale, your Personal Data may be transferred.

## (c) Other cases. We may disclose your information also:

- (i) to our subsidiaries and affiliates;
- (ii) to contractors, service providers, and other third parties we use to support our business:
- (iii) to fulfill the purpose for which you provide it;
- (iv) for any other purpose disclosed by us when you provide the information;

- (v) with your consent in any other cases; and
- (vi) if we believe disclosure is necessary or appropriate to protect the rights, property, or safety of the Company, our customers, or others.

## 9. Security of Data

The security of your data is important to us but remember that no method of transmission over the Internet or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data, we cannot guarantee its absolute security.

## 10. Your Data Protection Rights Under General Data Protection Regulation (GDPR)

If you are a resident of the European Union (EU) and European Economic Area (EEA), you have certain data protection rights, covered by GDPR. – See more at https://eurlex.europa.eu/eli/reg/2016/679/oj

We aim to take reasonable steps to allow you to correct, amend, delete, or limit the use of your Personal Data.

If you wish to be informed what Personal Data we hold about you and if you want it to be removed from our systems, please email us at hey@mandr-group.com.

In certain circumstances, you have the following data protection rights:

- (a) the right to access, update or to delete the information we have on you;
- (b) the right of rectification. You have the right to have your information rectified if that information is inaccurate or incomplete;
- (c) the right to object. You have the right to object to our processing of your Personal Data;
- (d) the right of restriction. You have the right to request that we restrict the processing of your personal information;
- (e) the right to data portability. You have the right to be provided with a copy of your Personal Data in a structured, machine-readable and commonly used format;
- (f) the right to withdraw consent. You also have the right to withdraw your consent at any time where we rely on your consent to process your personal information;

Please note that we may ask you to verify your identity before responding to such requests. Please note, we may not be able to provide Service without some necessary data.

You have the right to complain to a Data Protection Authority about our collection and use of your Personal Data. For more information, please contact your local data protection authority in the European Economic Area (EEA).

## 11. Other Data Rights

(a) Even if you are not located in the EU or EEA, you may request that we update any errors or obsolete Personal Data by emailing us at <a href="https://example.com">hey@mandr-group.com</a>. We may request reasonable assurance that you are the controller of the data you wish to update. We will use reasonable efforts to make verifiable updates within a reasonable amount of time.

Our Policy on "Do Not Track" Signals:

We do not honor Do Not Track signals. Do Not Track is a preference you can set in your web browser to inform websites that you do not want to be tracked. If you have the Do Not Track setting turned on in your browser it does not prevent Google Analytics from tracking your activity on our Service. If you would like to not be tracked by Google Analytics we recommend installing the Google Analytics Opt-out Browser Add-on. This add on can be found at the link below and works with Chrome, Safari, Firefox, & Microsoft Edge.

https://tools.google.com/dlpage/gaoptout

## 12. Service Providers

We may employ third party companies and individuals to facilitate our Service ("**Service Providers**"), provide the Service on our behalf, perform Service-related services or assist us in analyzing how our Service is used.

These third parties have access to your Personal Data only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

## 13. Analytics

We may use third-party Service Providers to monitor and analyze the use of our Service.

## **Google Analytics**

Google Analytics is a web analytics service offered by Google that tracks and reports website traffic. Google uses the data collected to track and monitor the use of our Service. This data is shared with other Google services. Google may use the collected data to contextualize and personalize the ads of its own advertising network.

For more information on the privacy practices of Google, please visit the Google Privacy Terms web page: https://policies.google.com/privacy?hl=en

We also encourage you to review the Google's policy for safeguarding your data: https://support.google.com/analytics/answer/6004245.

## Cloudflare analytics

Cloudflare analytics is a web analytics service operated by Cloudflare Inc. Read the Privacy Policy here: https://www.cloudflare.com/privacypolicy/

## 14. Behavioral Remarketing

Klamath Forest at times may use remarketing services to advertise on third party websites to you after you visited our Service. We and our third-party vendors at times may use cookies to inform, optimize and serve ads based on your past visits to our Service.

## Google Ads (AdWords)

Google Ads (AdWords) remarketing service is provided by Google Inc.

You can opt-out of Google Analytics for Display Advertising and customize the Google Display Network ads by visiting the Google Ads Settings page: http://www.google.com/settings/ads

Google also recommends installing the Google Analytics Opt-out Browser Add-on – https://tools.google.com/dlpage/gaoptout – for your web browser. Google Analytics Opt-out Browser Add-on provides visitors with the ability to prevent their data from being collected and used by Google Analytics.

For more information on the privacy practices of Google, please visit the Google Privacy Terms web page: https://policies.google.com/privacy?hl=en

## **Bing Ads Remarketing**

Bing Ads remarketing service is provided by Microsoft Inc.

You can opt-out of Bing Ads interest-based ads by following their instructions: https://advertise.bingads.microsoft.com/en-us/resources/policies/personalized-ads

You can learn more about the privacy practices and policies of Microsoft by visiting their Privacy Policy page: https://privacy.microsoft.com/en-us/PrivacyStatement

#### **Twitter**

Twitter remarketing service is provided by Twitter Inc.

You can opt-out from Twitter's interest-based ads by following their instructions: https://support.twitter.com/articles/20170405

You can learn more about the privacy practices and policies of Twitter by visiting their Privacy Policy page: https://twitter.com/privacy

## **Facebook**

Facebook remarketing service is provided by Meta Platforms Inc.

You can learn more about interest-based advertising from Facebook by visiting this page: https://www.facebook.com/help/164968693837950

To opt-out from Facebook's interest-based ads, follow these instructions from Facebook: https://www.facebook.com/help/568137493302217

Facebook adheres to the Self-Regulatory Principles for Online Behavioral Advertising established by the Digital Advertising Alliance. You can also opt-out from Facebook and other participating companies through the Digital Advertising Alliance in the USA http://www.aboutads.info/choices/, the Digital Advertising Alliance of Canada in Canada

http://youradchoices.ca/ or the European Interactive Digital Advertising Alliance in Europe http://www.youronlinechoices.eu/, or opt-out using your mobile device settings.

For more information on the privacy practices of Facebook, please visit Facebook's Data Policy: https://www.facebook.com/privacy/explanation

#### **Pinterest**

Pinterest remarketing service is provided by Pinterest Inc.

You can opt-out from Pinterest's interest-based ads by enabling the "Do Not Track" functionality of your web browser or by following Pinterest instructions: http://help.pinterest.com/en/articles/personalization-and-data

You can learn more about the privacy practices and policies of Pinterest by visiting their Privacy Policy page: https://about.pinterest.com/en/privacy-policy

# 15. Links to Other Sites

Our Service may contain links to other sites that are not operated by us. If you click a third party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit.

We have no control over and assume no responsibility for the content, privacy policies or practices of any third party sites or services.

# 16. Children's Privacy

Our Services are not intended for use by children under the age of 13 ("Children").

We do not knowingly collect personally identifiable information from Children under 13. If you become aware that a Child has provided us with Personal Data, please contact us. If we become aware that we have collected Personal Data from Children without verification of parental consent, we take steps to remove that information from our servers.

## 17. Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will describe material changes to this policy in the Change Log at the end of this policy, and if there are material changes to how we collect, use, or share your Personal Data, or to what Personal Data will collect, we will provide notice on the Service that there has been an update to this policy.

You can see the most recent effective date at the top of this policy. You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page. Your continued use of the Services after any updates will be deemed your acceptance of such updated agreement.

## 18. Contact Us

If you have any questions about this Privacy Policy, please contact us:

By email: moreinfo@fwforestry.com.

# 19. <u>Change Log</u>